

### Competency

Books 24x7	Title	Building Strategic Relationships	Communication	Results Orientation	Strategic Problem Analysis	Talent Management	Team Effectiveness
	<a href="#">"Yes" or "No": The Guide to Better Decisions (Paperback)</a>				X		
X	<a href="#">12: The Elements of Great Managing (Hardcover)</a>			X			
X	<a href="#">136 Effective Presentation Tips</a>		X				
	<a href="#">A Guide to Tactical Planning: Producing Your Short-Term Results</a>				X		
	<a href="#">Action Coaching: How to Leverage Individual Performance for Company Success (Hardcover)</a>					X	
	<a href="#">Ahead of the Curve: A Commonsense Guide to Forecasting Business and Market Cycles</a>				X		
X	<a href="#">Aligning the Stars: How to Succeed When Professionals Drive Results</a>					X	
X	<a href="#">Alpha Male Syndrome (Hardcover)</a>	X		X			
X	<a href="#">Appreciative Intelligence: Seeing the Mighty Oak in the Acorn</a>	X				X	
	<a href="#">Are You Really Listening?: Keys to Successful Communication</a>		X				
	<a href="#">Assessments A-Z, includes CD-ROM : A Collection of 50 Questionnaires, Instruments, and Inventories (Paperback)</a>					X	
	<a href="#">Balanced Scorecard Hall of Fame Report Collection 2004-2009 (HBR)</a>				X		
X	<a href="#">Be Big: Step Up, Step Out, Be Bold</a>						X
X	<a href="#">Be the Leader, Make the Difference</a>					X	
	<a href="#">Be Your Own Executive Coach: Master High-Impact Communications Skills for Dealing with Difficult People, Improving Your Personal Image, Learning How to Listen, Solving Business Problems</a>					X	
X	<a href="#">Becoming a Strategic Leader: Your Role in Your Organization's Enduring Success</a>				X		
X	<a href="#">Being the Boss: The 3 Imperatives for Becoming a Great Leader</a>			X			
	<a href="#">Beyond Bullsh*t: Straight-Talk at Work</a>	X					
	<a href="#">Beyond HR: The New Science of Human Capital (Hardcover) Harvard Business Book</a>					X	
X	<a href="#">Beyond Race and Gender: Unleashing the Power of Your Total Work Force by Managing Diversity (Paperback)</a>					X	
X	<a href="#">Beyond Teams: Building the Collaborative Organization</a>	X					
	<a href="#">Blackwell Handbook Of Judgment And Decision Making</a>				X		
X	<a href="#">Boundary Spanning Leadership: Six Practices for Solving Problems, Driving Innovation, and Transforming Organizations</a>	X			X		
X	<a href="#">Breakthrough Thinking: The Seven Principles of Creative Problem Solving</a>				X		
X	<a href="#">Building Profit Through Building People: Making Your Workforce the Strongest Link in the Value-Profit Chain (Paperback)</a>	X		X			
	<a href="#">Built to Sell: Creating a Business That Can Thrive Without You</a>			X			
	<a href="#">Business Communication</a>		X				
	<a href="#">Business Secrets of the Trappist Monks: One CEO's Quest for Meaning and Authenticity</a>	X		X	X		
	<a href="#">Business Without Boundaries: An Action Framework for Collaborating Across Time, Distance, Organization, and Culture</a>	X					
X	<a href="#">Buy-In: Saving Your Good Idea from Getting Shot Down</a>	X	X				
X	<a href="#">Click: The Magic of Instant Connections</a>	X					
	<a href="#">Clueless: Coaching People Who Just Don't Get It</a>					X	
	<a href="#">Coach Wooden's Leadership Game Plan for Success: 12 Lessons for Extraordinary Performance and Personal Excellence</a>					X	X
	<a href="#">Coaching &amp; Counseling</a>					X	
	<a href="#">Coaching Evoking Excellence in Others (Paperback)</a>					X	
X	<a href="#">Coaching for Change: Practical Strategies for Transforming Performance (Trade Paper)</a>					X	

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X	<a href="#">Coaching for Improved Work Performance, Revised Edition</a>					X	
X	<a href="#">Coaching for Leadership: How the World's Greatest Coaches Help Leaders Learn (Hardcover)</a>					X	
	<a href="#">Coaching Knock Your Socks Off Service (Paperback)</a>					X	
	<a href="#">Coaching, Mentoring and Managing (Paperback)</a>					X	
X	<a href="#">Co-Active Coaching : New Skills for Coaching People Toward Success om Work and Life (Hardcover)</a>					X	
X	<a href="#">Collaborate for Success!: Breakthrough Strategies for Engaging Physicians, Nurses, and Hospital Executives</a>	X					X
X	<a href="#">Collaborate: The Art of We</a>	X					X
	<a href="#">Communicating at Work</a>		X				
	<a href="#">Compelling People: The Hidden Qualities That Make Us Influential</a>	X	X				X
X	<a href="#">Competing for Talent: Key Recruitment and Retention Strategies for Becoming an Employer of Choice (Hardcover)</a>					X	
	<a href="#">Competing on Analytics: The New Science of Winning (Hardcover)</a>				X		
	<a href="#">Confidence: How Winning Streaks and Losing Streaks Begin and End (Hardcover)</a>			X			
	<a href="#">Connected: The Surprising Power of Our Social Networks and How They Shape Our Lives</a>	X					
	<a href="#">Conscious Capitalism: Liberating the Heroic Spirit of Business</a>			X			
	<a href="#">Conversations for Change</a>		X				
X	<a href="#">Creating and Implementing Your Strategic Plan: A Workbook for Public and Nonprofit Organizations (2nd Edition)</a>				X		
	<a href="#">Creating Commitment: How to Attract and Retain Talented Employees by Building Relationships That Last (Hardcover)</a>					X	
X	<a href="#">Credibility: How Leaders Gain and Lose It, Why People Demand It, Revised Edition</a>	X					
	<a href="#">Cross- Functional Teams: Working with Allies, Enemies, and Other Strangers</a>						X
	<a href="#">Crucial Confrontations (Paperback)</a>			X			
X	<a href="#">Crucial Conversations: Tools for Talking When Stakes are High (Paperback)</a>			X			
	<a href="#">Denial: Why Business Leaders Fail to Look Facts in the Face---and What to Do About It</a>	X			X		
	<a href="#">Developing High Performance People: The Art of Coaching (Paperback)</a>					X	
	<a href="#">Dialogue and the art of thinking together</a>		X				
	<a href="#">Different: Escaping the Competitive Herd</a>				X		
X	<a href="#">Difficult Conversations: How To Discuss What Matters Most</a>		X				
	<a href="#">Don't Jump to Solutions: Thirteen Delusions That Undermine Strategic Thinking</a>				X		
	<a href="#">Drive: The Surprising Truth About What Motivates Us</a>					X	
	<a href="#">Driving Excellence: Transform Your Organization's Culture - And Achieve Revolutionary Results</a>			X			
X	<a href="#">Effective Coaching (Paperback)</a>					X	
	<a href="#">Effective Communication Skills: Essential Skills for Success in Work and Life (Paperback)</a>		X				
	<a href="#">Effective Listening Skills (Paperback)</a>		X				
X	<a href="#">Emotional Intelligence Coaching: Improving Performance for Leaders, Coaches and the Individual</a>					X	
X	<a href="#">Emotional Intelligence for Managing Results in a Diverse World: The Hard Truth about Soft Skills in the Workplace</a>					X	X
	<a href="#">Empowered: Unleash Your Employees, Energize Your Customers, and Transform Your Business</a>					X	
	<a href="#">Energize Your Workplace: How to Create and Sustain High-Quality Connections at Work</a>	X					
	<a href="#">Essentials of Strategic Project Management [E-Book]</a>				X		

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X	<a href="#">Execution: The Discipline of Getting Things Done</a>			X			
X	<a href="#">Executive Charisma (Hardcover)</a>	X					
	<a href="#">Failure to Communicate: How Conversations Go Wrong and What You Can Do to Right Them</a>		X				
	<a href="#">Fierce conversations: achieving success at work and life one conversation at a time</a>		X				
	<a href="#">Firms of Endearment: How World-Class Companies Profit from Passion and Purpose</a>	X		X	X		
	<a href="#">First Impressions: What You Don't Know About How Others See You</a>	X					
X	<a href="#">First, Break All the Rules: What the World's Greatest Managers Do Differently (Hardcover)</a>					X	
	<a href="#">Focus: The Hidden Driver of Excellence</a>			X			
	<a href="#">Followership: How Followers Are Creating Change and Changing Leaders</a>	X				X	X
	<a href="#">From Conflict to Cooperation: How to Mediate a Dispute (Paperback)</a>						X
X	<a href="#">From Smart to Wise: Acting and Leading with Wisdom</a>	X					
	<a href="#">Futurescan 2011: Healthcare Trends and Implications 2011-2016</a>	X		X	X		X
	<a href="#">FYI: For Your Improvement, A Guide for Development and Coaching (4th Edition)</a>					X	
	<a href="#">Get Them on Your Side</a>	X					
	<a href="#">Getting It Done: Experienced Healthcare Leaders Reveal Field-Tested Strategies for Clinical and Financial Success</a>				X		
	<a href="#">Getting to Peace (Hardcover)</a>						X
X	<a href="#">Getting to Resolution: Turning Conflict into Collaboration</a>						X
	<a href="#">Globalization, The Internal Dynamic (Hardcover)</a>	X					
	<a href="#">Goal Setting (Worksmart Series) (Paperback)</a>			X			
	<a href="#">Goals and Goal Setting (Fifty-Minute Series) (Paperback)</a>			X			
	<a href="#">Good Boss, Bad Boss: How to Be the Best... and Learn from the Worst</a>	X					X
X	<a href="#">Great People Decisions: Why They Matter So Much, Why They are So Hard and How You Can Master Them (Hardcover)</a>					X	
	<a href="#">Groundswell: Winning in a World Transformed by Social Technologies</a>	X					
	<a href="#">Group Power I: A Manager's Guide to Using Task-Force Meetings (Manager's Guide to Using Task-Force Meetings) (Paperback)</a>		X				
	<a href="#">Group Power II: A Manager's Guide to Conducting Regular Meetings (Paperback)</a>		X				
	<a href="#">Gut Feelings: The Intelligence of the Unconscious (Hardcover)</a>				X		
	<a href="#">Hard Facts, Dangerous Half-Truths And Total Nonsense: Profiting From Evidence-Based Management</a>				X		X
X	<a href="#">Hard Goals : The Secret to Getting from Where You Are to Where You Want to Be</a>			X			X
	<a href="#">Harvard Business Essentials: Decision Making: Five Steps to Better Results (Paperback)</a>				X		
	<a href="#">Harvard Business Essentials: Guide to Business Communication (Paperback)</a>		X				
	<a href="#">Harvard Business Review on Breakthrough Thinking (Paperback)</a>				X		
	<a href="#">Harvard Business Review on Making Smarter Decisions (Paperback)</a>				X		
X	<a href="#">Have A Nice Conflict</a>	X					
X	<a href="#">Head, Heart and Guts: How the World's Best Companies Develop Complete Leaders (Hardcover)</a>					X	
	<a href="#">Hearing Gesture, How Our Hands Help Us Think</a>		X				
	<a href="#">Hidden Value: How Great Companies Achieve Extraordinary Results with Ordinary People (Hardcover)</a>					X	
X	<a href="#">Hot Spots: Why Some Teams, Workplaces, and Organizations Buzz with Energy - And Others Don't (Hardcover)</a>						X

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	<a href="#">How Companies Win: Profiting from Demand-Driven Business Models No Matter What Business You're In</a>			X			
	<a href="#">How to Become a Really Good Pain in the Ass: A Critical Thinker's Guide to Asking the Right Questions</a>		X		X		
X	<a href="#">How to Hold Successful Meetings: 30 Action Tips for Managing Effective Meetings (30-Minute Solutions Series) (Paperback)</a>		X				
	<a href="#">How to Make Meetings Work! (Paperback)</a>		X				
	<a href="#">How to Say It At Work: Putting Yourself Across with Power Words, Phrases, Body Language, and Communication Secrets (Paperback)</a>		X				
	<a href="#">How to Say It for Women: Communicating with Confidence and Power Using the Language of Success (Paperback)</a>		X				
X	<a href="#">Improving Employee Performance Through Appraisal and Coaching (Hardcover)</a>					X	
	<a href="#">Inch and Miles: The Journey to Success</a>						X
	<a href="#">Influence: Science and Practice (5th Edition)</a>	X	X	X			X
	<a href="#">Intervention Resource Guide: 50 Performance Improvement Tools (Hardcover)</a>					X	
	<a href="#">It's Okay to Manage Your Boss:</a>	X					
	<a href="#">It's Just Good Business: The Emergence of Conscious Capitalism &amp; the Practice of Working for Good</a>	X					
X	<a href="#">Just Listen: Discover the Secret to Getting Through to Absolutely Anyone</a>		X				
X	<a href="#">Leader as Coach: Strategies for Coaching &amp; Developing Others</a>					X	
X	<a href="#">Leadership Coaching; Working with Leaders to Develop Elite Performance</a>					X	
	<a href="#">Leadership Truths One Story At A Time</a>	X					
X	<a href="#">Leading Leaders: How to Manage Smart, Talented, Rich and Powerful People (Hardcover)</a>					X	
	<a href="#">Lessons from the Sandbox</a>	X					
	<a href="#">Likeonomics: The Unexpected Truth Behind Earning Trust, Influencing Behavior, and Inspiring Action</a>	X					
	<a href="#">Linked: How Everything Is Connected to Everything Else and What It Means (Paperback)</a>				X		
	<a href="#">Listen Up Leader!</a>		X				
	<a href="#">Listening Leaders: The Ten Golden Rules To Listen, Lead &amp; Succeed (Hardcover)</a>		X				
X	<a href="#">Listening: The Forgotten Skill - A Self-Teaching Guide (Wiley Self-Teaching Guides) (Paperback)</a>		X				
X	<a href="#">Made to Stick: Why Some Ideas Survive and Others Die (Hardcover)</a>		X				
	<a href="#">Making Strategy Work: Leading Effective Execution and Change</a>				X		
	<a href="#">Making Tough Decisions: Tactics for Improving Managerial Decision Making (Jossey Bass Nonprofit &amp; Public Management Series) (Hardcover)</a>				X		
X	<a href="#">Management Lessons from Mayo Clinic</a>				X		X
	<a href="#">Management Rewired: Why Feedback Doesn't Work and Other Surprising Lessons from the Latest Brain Science</a>					X	
X	<a href="#">Managers As Facilitators: A Practical Guide to Getting Work Done in a Changing Workplace (Paperback)</a>		X				
X	<a href="#">Managing Conflict at Work (Paperback)</a>						X
	<a href="#">Managing Disagreement Constructively: Conflict Management in Organizations (Crisp Fifty-Minute Series)</a>						X
	<a href="#">Managing Risk in Organizations: A Guide for Managers</a>				X		
	<a href="#">Masterful Coaching: Extraordinary Results by Impacting People and the Way They Think and Work Together (Hardcover)</a>					X	
X	<a href="#">Mastering Virtual Teams: Strategies, Tools, and Techniques That Succeed (Jossey Bass Business and Management Series)</a>	X					X
	<a href="#">Mavericks at Work: Why the Most Original Minds in Business Win (Hardcover)</a>			X			

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	<a href="#">Meaningful Coaching</a>					X	
	<a href="#">Medici Effect: What Elephants and Epidemics Can Teach Us About Innovation</a>				X		
	<a href="#">Messages: The Communication Skills Book (Paperback)</a>		X				
X	<a href="#">Mobilizing Minds: Creating Wealth From Talent in the 21st Century Organization (Hardcover)</a>					X	
X	<a href="#">Monday Morning Leadership</a>					X	
	<a href="#">Multiple Intelligences: The Theory in Practice</a>					X	
	<a href="#">Never Eat Alone: And Other Secrets to Success, One Relationship at a Time</a>	X					
	<a href="#">New Supply Chain Agenda: The 5 Steps That Drive Real Value</a>				X		
	<a href="#">Not Another Meeting!: A Practical Guide for Facilitating Effective Meetings (Psi Successful Business Library) (Paperback)</a>		X				
X	<a href="#">Not Everyone Gets a Trophy: How to Manage Generation Y</a>					X	
X	<a href="#">Obliquity</a>				X		
	<a href="#">On creativity</a>				X		
	<a href="#">One Page Talent Management: Eliminating Complexity, Adding Value</a>					X	
X	<a href="#">Open Leadership: How Social Technology Can Transform the Way You Lead</a>		X				
	<a href="#">Other People's Habits: How to Use Positive Reinforcement to Bring Out the Best in People Around You (Hardcover)</a>					X	
X	<a href="#">Overcoming the Five Dysfunctions of a Team: A Field Guide for Leaders, Managers, and Facilitators (Paperback)</a>	X					X
X	<a href="#">Ownership Thinking: How to End Entitlement and Create a Culture of Accountability, Purpose, and Profit</a>			X			
	<a href="#">Partnering Intelligence, 2nd edition</a>	X					
	<a href="#">Partners in Health: How Physicians and Hospitals can be Accountable Together</a>	X			X		
	<a href="#">Passion and Purpose: Stories from the Best and Brightest Young Business Leaders.</a>	X		X			
X	<a href="#">People Styles at Work: Making Bad Relationships Good and Good Relationships Better (Paperback)</a>	X					
X	<a href="#">PeopleSmart</a>	X					
	<a href="#">Physician Relations Programs in Hospitals 2010: A SHSMD Benchmarking Study</a>			X	X		
	<a href="#">Planning for Results: Linking Planning and Budgeting, a BSR Reader</a>				X		
	<a href="#">Positive Performance Improvement: A New Paradigm for Optimizing Your Workforce (Hardcover)</a>					X	
	<a href="#">Power Listening: Mastering the Most Critical Business Skill of All</a>		X				
	<a href="#">Powerful conversations: How high-impact leaders communicate</a>		X			X	
X	<a href="#">Powerhouse Partners: A Blueprint for Building Organizational Culture for Breakaway Results</a>	X					
	<a href="#">Practical Intelligence in Everyday Life</a>				X		
	<a href="#">Practicing the Sacred Art of Listening: A Guide to Enrich Your Relationships and Kindle Your Spiritual Life - The Listening Center Workshop (Paperback)</a>		X				
X	<a href="#">Prescription for Excellence: Leadership Lessons for Creating a World Class Customer Experience from UCLA Health System</a>			X	X		
	<a href="#">Presentation Zen: Simple Ideas on Presentation Design and Delivery</a>		X				
	<a href="#">Preventing Strategic Gridlock: Leading Over, Under and Around Organizational Jams to Achieve High Performance Results</a>				X		
X	<a href="#">Primal Management: Unraveling the Secrets of Human Nature to Drive High Performance</a>					X	
	<a href="#">Profit at the Bottom of the Ladder: Creating Value by Investing in Your Workforce</a>			X			
X	<a href="#">Psychometrics in Coaching: Using Psychological and Psychometric Tools for Development</a>					X	



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	<a href="#">Rapid Transformation: A 90-day Plan for Fast and Effective Change (Hardcover)</a>				X		
X	<a href="#">Repeatability: Build Enduring Businesses for a World of Constant Change</a>			X	X		
	<a href="#">Resolving Conflict Sooner: The Powerfully Simple 4-Step Method for Reaching Better Agreements More Easily in Your Everyday Live (Paperback)</a>						X
	<a href="#">Resolving Conflicts at Work : Eight Strategies for Everyone on the Job (Paperback)</a>						X
	<a href="#">Risk Taking: A Guide for Decision Makers</a>				X		
	<a href="#">Satisfaction: How Every Great Company Listens to the Voice of the Customer</a>			X			
X	<a href="#">Scenarios: The art of strategic conversation (2nd edition)</a>				X		
	<a href="#">Self-Confidence: The Remarkable Truth of Why a Small Change Can Make a Big Difference</a>					X	
	<a href="#">Set-up-to-fail Syndrome: Overcoming the Undertow of Expectations</a>					X	
	<a href="#">Seven Strategy Questions: A Simple Approach for Better Execution</a>				X		
X	<a href="#">Shine: Using Brain Science to Get the Best from Your People</a>			X		X	
	<a href="#">Simplicity: The New Competitive Advantage in a World of More, Better, Faster</a>			X	X		
	<a href="#">Simply Effective: How to Cut Through Complexity in Your Organization and Get Things Done</a>			X	X		
	<a href="#">Smart Choices: A Practical Guide to Making Better Decisions (Paperback)</a>				X		
	<a href="#">Smart Moves: 140 Checklists to Bring Out the Best in You and Your Team (Paperback)</a>					X	
	<a href="#">Smart Thinking for Crazy Times: the Art of Solving the Right Problems</a>				X		
	<a href="#">Soar with Your Strengths (Paperback)</a>					X	
	<a href="#">Sparks of Genius: The Thirteen Thinking Tools of the World's Most Creative People</a>				X		
	<a href="#">Stakeholder Theory: The State of the Art</a>	X			X		
	<a href="#">Stakeholder Theory: The State of the Art</a>				X		
	<a href="#">Stepping in Wholes: Introduction to Complex Systems</a>				X		
	<a href="#">Stop Managing, Start Coaching!: How Performance Coaching Can Enhance Commitment and Improve Productivity (Hardcover)</a>					X	
X	<a href="#">Straight to the Top: Becoming a World-Class CIO (Hardcover)</a>					X	
	<a href="#">Strategic Readiness: The Making of A Learning Organization</a>				X		
	<a href="#">Strategic Thinking A Four Piece Puzzle</a>				X		
	<a href="#">Strategic Thinking: A Step-By-Step Approach to Strategy, Second Edition</a>				X		
	<a href="#">Strengths Based Leadership</a>					X	
	<a href="#">Successful Intelligence: How Practical and Creative Intelligence Determine Success in Life</a>				X		
	<a href="#">Taking People With You: The Only Way to Make Big Things Happen</a>					X	
	<a href="#">Talent Is Overrated: What Really Separates World-Class Performers from Everybody Else (Hardcover)</a>					X	
	<a href="#">Talk, Inc.: How Trusted Leaders Use Conversation to Power their Organizations</a>	X					
	<a href="#">Teaching Successful Intelligence</a>				X		
X	<a href="#">Team Building: Proven Strategies for Improving Team Performance (4th edition)</a>						X
	<a href="#">Team of Rivals: The Political Genius of Abraham Lincoln (Paperback)</a>	X					X
	<a href="#">Team Players and Teamwork (Paperback - Jossey-Bass Business &amp; Management Series)</a>						X
	<a href="#">TeamGuides</a>						X

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X	<a href="#">Teams at Work: 7 Keys to Success (Paperback)</a>						X
	<a href="#">Teamwork from the Inside Out Fieldbook: Exercises and Tools for Turning Team Performance Inside Out</a>						X
	<a href="#">Teamwork: The Team Member Handbook</a>						X
X	<a href="#">The 2020 Workplace: How Innovative Companies Attract, Develop, and Keep Tomorrow's Employees Today</a>					X	
X	<a href="#">The 7 Hidden Reasons Employees Leave: How to Recognize the Subtle Signs and Act Before It's Too Late</a>					X	
	<a href="#">The 7 Powers of Questions: Secrets to Successful Communication in Life and at Work (Paperback)</a>		X				
X	<a href="#">The answer to how is yes: Acting on what matters</a>	X					
X	<a href="#">The Art and Discipline of Strategic Leadership (Paperback)</a>				X		
X	<a href="#">The Art and Practice of Leadership Coaching: 50 Top Executive Coaches Reveal Their Secrets</a>					X	
	<a href="#">The Art and Science of Competency Models: Pinpointing Critical Success Factors in Organizations (Hardcover)</a>					X	
	<a href="#">The Art of Framing: Managing the Language of Leadership (Hardback)</a>		X				
X	<a href="#">The Art of Talking to Anyone: Essential People Skills for Success in Any Situation</a>		X				
	<a href="#">The Checklist Manifesto: How to Get Things Right</a>		X		X		X
X	<a href="#">The Click Moment: Seizing Opportunity in an Unpredictable World</a>				X		
X	<a href="#">The Communication Catalyst (Hardcover)</a>		X				
	<a href="#">The Complete Guide to Coaching at Work (Paperback)</a>					X	
	<a href="#">The Conflict Survival Kit : Tools for Resolving Conflict at Work (Managing Conflict at Work Neteffect)</a>						X
X	<a href="#">The Diversity Toolkit: How You Can Build and Benefit from a Diverse Workforce (Paperback)</a>					X	
X	<a href="#">The Effective Executive: The Definitive Guide to Getting the Right Things Done</a>	X		X			
	<a href="#">The Eight Essential Steps to Conflict Resolution (Paperback)</a>						X
	<a href="#">The Empowerment Cookbook: Action Plans for Creating, Sustaining or Refocusing Empowered Work Teams (Hardcover)</a>						X
	<a href="#">The End of Leadership</a>					X	
	<a href="#">The Entrepreneurial Conversation: The Powerful Way to Create Mutually Beneficial, Long-Term Business Relationships</a>	X	X				
	<a href="#">The Execution Premium: Linking Strategy to Operations for Competitive Advantage</a>				X		
	<a href="#">The Fifth Discipline</a>				X		
X	<a href="#">The Five Dysfunctions of a Team: A Leadership Fable</a>	X					X
	<a href="#">The Generals: American Military Command from World War II to Today</a>						X
	<a href="#">The Good Listener (Paperback)</a>		X				
X	<a href="#">The Handbook for Working with Difficult Groups: How They Are Difficult, Why They Are Difficult and What You Can Do About It</a>						X
	<a href="#">The Honest Truth About Dishonesty: How We Lie to Everyone---Especially Ourselves</a>			X			
	<a href="#">The Inclusion Paradox: The Obama Era and the Transformation of Global Diversity</a>	X				X	X
	<a href="#">The Intention Economy: When Customers Take Charge</a>	X			X		
	<a href="#">The Invisible Gorilla: And Other Ways our Intuitions Deceive US</a>	X			X		
X	<a href="#">The Laws of Simplicity</a>			X			
	<a href="#">The Leader's Voice: How Communication Can Inspire Action and Get Results!</a>		X				
	<a href="#">The Leaders We Need: And What Makes Us Follow (Hardcover)</a>					X	
X	<a href="#">The Leadership Contract: The Fine Print to Becoming a Great Leader</a>			X			

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X	<a href="#">The Leadership Pipeline: How to Build the Leadership Powered Company (Hardcover)</a>					X	
	<a href="#">The Little Prince</a>	X		X			X
	<a href="#">The Lost Art of Listening: How Learning to Listen Can Improve Relationships (Paperback)</a>		X				
	<a href="#">The Manager's Pocket Guide to Effective Meetings (Paperback)</a>		X				
	<a href="#">The MBA Oath: Setting a Higher Standard for Business Leaders</a>	X		X	X	X	X
	<a href="#">The New American Workplace (Hardcover)</a>			X			
	<a href="#">The New Capitalist Manifesto: Building a Disruptively Better Business</a>				X		
	<a href="#">The New How: Creating Business Solutions Through Collaborative Strategy</a>	X		X	X		
	<a href="#">The New Rational Manager</a>				X		
	<a href="#">The No Asshole Rule: Building a Civilized Workplace and Surviving One That Isn't</a>						X
	<a href="#">The One Minute Manager Builds High Performing Teams: New and Revised Edition</a>						X
	<a href="#">The One Thing You Need to Know: ... About Great Managing, Great Leading, and Sustained Individual Success (Hardcover)</a>					X	
X	<a href="#">The One-Page Project Manager: Communicate and Manage Any Project With a Single Sheet of Paper</a>		X				
X	<a href="#">The Perfect Swarm</a>				X		X
	<a href="#">The Power of Corporate Communication : Crafting the Voice and Image of Your Business (Hardcover)</a>		X				
X	<a href="#">The Power of Feedback: 35 Principles for Turning Feedback from Others into Personal and Professional Change</a>		X			X	
	<a href="#">The Power of Impossible Thinking</a>				X		
X	<a href="#">The Power of Pull: How Small Moves, Smartly Made, Can Set Big Things in Motion</a>				X		
	<a href="#">The Project 50 (Reinventing Work): Fifty Ways to Transform Every "Task" into a Project That Matters! (Hardcover)</a>					X	
X	<a href="#">The Project Manager's MBA: How to Translate Project Decisions into Business Success [E-Book]</a>				X		
	<a href="#">The Psychology of Judgment and Decision Making (Paperback)</a>				X		
X	<a href="#">The Relationship Edge in Business: Connecting with Customers and Colleagues when It Counts</a>	X					
X	<a href="#">The Silent Language of Leaders: How Body Language Can Help--or Hurt--How You Lead</a>		X				
	<a href="#">The Smart Swarm: How Understanding Flocks, Schools, and Colonies Can Make Us Better at Communicating, Decision Making, and Getting Things Done</a>				X		X
	<a href="#">The Strategic Partnering Pocketbook</a>	X					
	<a href="#">The Talent Management Handbook: Creating Organizational Excellence by Identifying, Developing, and Promoting Your Best People (Hardcover)</a>					X	
	<a href="#">The Talent Masters: Why Smart Leaders Put People Before Numbers</a>					X	
	<a href="#">The Team Handbook Third Edition (Spiral-bound)</a>						X
	<a href="#">The Thinker's Toolkit : 14 Powerful Techniques for Problem Solving</a>				X		
	<a href="#">The Thinking Manager's Toolbox : Effective Processes for Problem Solving and Decision Making</a>				X		
X	<a href="#">The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality with Lean</a>				X		X
X	<a href="#">The Trophy Kids Grow Up: How the Millennial Generation is Shaking Up the Workplace (Hardcover)</a>					X	
X	<a href="#">The Truth about Talent: A guide to building a dynamic workforce, realizing potential and helping leaders succeed</a>					X	
	<a href="#">The Ultimate Question</a>			X			
	<a href="#">The Unbounded Mind : Breaking the Chains of Traditional Business Thinking</a>				X		



### Competency

Books 24x7	Title	Building Strategic Relationships	Communication	Results Orientation	Strategic Problem Analysis	Talent Management	Team Effectiveness
	<a href="#">The Value-Added Employee: 31 Competencies to Make Yourself Irresistible to Any Company (Paperback)</a>					X	
	<a href="#">The Way We're Working Isn't Working: The Four Forgotten Needs That Energize Great Performance</a>					X	
	<a href="#">The Why of Work</a>	X				X	
X	<a href="#">The Why of Work: How Great Leaders Build Abundant Organizations That Win</a>						X
X	<a href="#">The Wisdom Network: An 8-step Process for Identifying, Sharing, And Leveraging Individual Expertise (Hardcover)</a>	X					
	<a href="#">The Wisdom of Crowds: Why the Many are Smarter than the Few</a>						X
	<a href="#">The Wisdom of Teams : Creating the High-Performance Organization (HarperBusiness Essentials) (Paperback)</a>						X
	<a href="#">The world café: Shaping our futures through conversations that matter</a>	X					
X	<a href="#">There Is an I in Team</a>						X
	<a href="#">They Call Me Coach</a>					X	X
	<a href="#">Thin Book of Appreciative Inquiry (2nd edition)</a>				X		
X	<a href="#">Thinking Styles</a>				X		
	<a href="#">Thinking, Fast and Slow</a>				X		
	<a href="#">Tips for Teams: A Ready Reference for Solving Common Team Problems (Paperback)</a>						X
	<a href="#">Top Dog: The Science of Winning and Losing</a>			X		X	
	<a href="#">Top Talent: Keeping Performance Up When Business Is Down</a>					X	
	<a href="#">Visible Thought: The New Psychology of Body Language</a>		X				
	<a href="#">Voice Power: Using Your Voice to Captivate, Persuade, and Command Attention</a>		X				
X	<a href="#">Well Connected: An Unconventional Approach to Building Genuine, Effective Business Relationships</a>	X					
	<a href="#">Well-Being: The Five Essential Elements</a>	X					
	<a href="#">Whale Done!: The Power of Positive Relationships</a>		X				
	<a href="#">Wharton on Making Decisions</a>				X		
X	<a href="#">What Matters Now: How to Win in a World of Relentless Change, Ferocious Competition, and Unstoppable Innovation</a>	X		X	X		
	<a href="#">What Really Works (Paperback)</a>	X			X		
	<a href="#">What To Ask The Person In The Mirror</a>	X					
	<a href="#">Why Didn't You Say That in the First Place?: How to Be Understood at Work (Paperback)</a>		X				
	<a href="#">Why Smart Executives Fail: And What You Can Learn from Their Mistakes (Paperback)</a>			X			
	<a href="#">Why Smart People Can Be So Stupid</a>				X		
	<a href="#">Why Teams Can Fail and What To Do About It: Essential Tools for Anyone Implementing Self Directed Work Teams (Hardcover)</a>						X
	<a href="#">Winning</a>			X			
X	<a href="#">Winning Decisions: Getting It Right the First Time (Hardcover)</a>				X		
	<a href="#">Winning the Talent War : A Strategic Approach to Attracting, Developing and Retaining the Best People (Hardcover)</a>					X	
	<a href="#">Wisdom, Intelligence, and Creativity Synthesized</a>				X		
X	<a href="#">Wooden on Leadership: How to Create a Winning Organizaion</a>					X	X
	<a href="#">Workarounds That Work : How to Conquer Anything That Stands in Your Way at Work</a>			X			
	<a href="#">Workforce of One: Revolutionizing Talent Management Through Customization</a>					X	
X	<a href="#">Working Peoplesmart: 6 Strategies for Success Bring Out the Best in Colleagues, Customers, Direct Reports, and Your Boss</a>					X	

### Competency

Books 24x7	Title	Building Strategic Relationships	Communication	Results Orientation	Strategic Problem Analysis	Talent Management	Team Effectiveness
	<a href="#">Working With Emotional Intelligence</a>					X	
	<a href="#">Working With You is Killing Me: Freeing Yourself from Emotional Traps at Work (Hardcover)</a>	X					
	<a href="#">Writing, Speaking, and Communication Skills for Health Professionals (Paperback)</a>		X				
	<a href="#">X-teams: How to Build Teams That Lead, Innovate and Succeed</a>						X
X	<a href="#">Yes!: 50 Scientifically Proven Ways to Be Persuasive</a>	X	X	X			
	<a href="#">You Want Me to Work with Who?: Eleven Keys to a Stress-Free, Satisfying, and Successful Work Life . . . No Matter Who You Work With (Paperback)</a>	X					
	<a href="#">Your Management Sucks: Why You Have to Declare War on Yourself . . . and Your Business (Hardcover)</a>					X	